
Shipping Policy

At **Garmiety**, we work with trusted print-on-demand partners, including Printify and Printiful, to create and ship custom-made products directly to your doorstep. Below are the details of our shipping process, timelines, and policies.

Processing Times

- **Order Processing:**
All of our products are made to order. The production time typically takes **2-7 business days** depending on the product type and the print provider.
 - Once your order is produced, it will be shipped out, and you will receive tracking information (if available for your selected shipping method).
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Shipping Times

Shipping times vary based on your location, the selected print provider, and the shipping method. Below are the estimated delivery times after production:

Domestic Shipping (Within the U.S.):

- Standard Shipping: **3-7 business days**.
- Expedited Shipping: **2-4 business days** (if available for your product).

International Shipping:

- Standard Shipping: **7-20 business days** depending on the destination country.
 - Note: Customs processing may add additional time to the delivery.
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Shipping Costs

- Shipping costs are calculated at checkout based on your location, the product type, and the print provider's shipping rates.
- **Free Shipping:** Free shipping may be available on orders over **R2000/\$109.69**. Check our promotions for details.

Tracking Your Order

- Once your order is shipped, you will receive an email with a tracking number (if tracking is available). You can use this number to track your order through the carrier's website.
- If you do not receive tracking information, please contact us at **garmietystore@gmail.com**, and we'll be happy to assist you.

Multiple Items in One Order

Because we work with multiple fulfillment centers (via Printify and Printful), your items may ship separately if they are produced by different providers. You will receive separate tracking numbers for each shipment if applicable.

Customs and Import Taxes

For international orders, customs fees or import taxes may apply depending on your country's regulations. These fees are the responsibility of the customer and are not covered by us. Please check with your local customs office for more information.

Delayed or Lost Packages

- **Delayed Orders:** Occasionally, delays may occur due to factors such as high demand, customs processing, or carrier issues. We recommend tracking your order regularly for updates.
- **Lost Packages:** If your order is marked as delivered but you haven't received it, please contact us within **7 days** so we can investigate and assist with resolving the issue.

Returns and Exchanges

Because our products are custom-made, we do not accept returns or exchanges for reasons such as buyer's remorse or incorrect size selection. However, if your item arrives

damaged or defective, please contact us at garmietystore@gmail.com within **30 days** of receiving your order. Be sure to include photos of the issue so we can resolve it promptly.

Questions or Concerns?

If you have any questions about our shipping policy or your order, please contact us at garmietystore@gmail.com or the **Let's Chat** button found on the website. We're here to help!

Thank you for shopping with Garmiety!
